



Draft
CCTL Committee
Minutes

Date: February 28, 2008
Location: GTAA Administration Building, 3111 Convaire Drive, Pearson Rooms A & B
Chair: Toby Lennox, Vice President, Corporate Affairs

Attendees: Lakkhwinder Singh, Airport Taxi-Cab Association
Hari Ghumman, GTA Airport Taxi Drivers Association
George Mitsopoulos, Veteran Taxi & Limo Drivers Association
Mohinder Sandhu, AMTV Association
Tarlochan Saggu, United Airport Taxi & Limo Drivers Association
Louis Vittas, Airport Limousine Owners Association
Sami Khairallah, Member-At-Large

GTAA Attendees Eric Tolton, Director, Operations
Janik Reigate, Director, Customer Experience
Michael Sinclair, Senior Manager, Groundside Operations
Tim Dougherty, Manager, Commercial Vehicles
Irene Hawrylyshyn, General Manager, Corporate and Social Responsibility and Cultural Affairs
Kim Stefanazzi, Administrative Assistant, Co-ordinator Committees

Absent Inderjit Singh, Airport Limousine Drivers Association

Next meeting: May 20, 2008

Item	Details
1.0	PRELIMINARY ITEMS – Toby Lennox
1.1	Welcome and Roll Call
	Toby Lennox called the meeting to order, welcomed all and Irene Hawrylyshyn conducted the roll call.
1.2	Approval of Agenda
	The Agenda was approved by George Mitsiopoulos and seconded by Lakkwinder Singh.
1.3	Review and Approval of February 28, 2008 Minutes
	The minutes of February 28, 2008 were approved by Hari Ghumman and seconded by Tarlochan Saggu.
1.4	Review of Action Items
	<u>November 21, 2007</u>
	Request for a presentation on peak period program. It will be reviewed in 2.2 under Discussion Items.
	Inquiry about getting some stand-up tables in the cafeteria for members. GTAA is investigating.
	<u>September 25, 2007</u>
	<u>Safety in the Compound:</u> Speed bumps are not a preferred option because of the effect on vehicles, but we are monitoring speed and looking at other options.
	Poor lighting over cafeteria doorway: GTAA is planning to modify the lighting over the cafeteria doorway.
	<u>March 27, 2007</u>
	Installing toilet seats and doors on washrooms: We have received two quotations with very similar high cost, approximately \$100,000.00. If the industry wishes to pursue, the GTAA will have to consider cost recovery on this issue.
2.	GTAA ISSUES

Item	Details
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2.1 City of Toronto By-law – Update

Toby Lennox congratulated the industry and their lawyers on the work they did on this issue. The court granted an injunction which has allowed airport operators to continue to serve passengers travelling to the airport from the City of Toronto.

Since the injunction has been granted, the City of Toronto has been understandably quiet on the issue. The GTAA will continue to work with your legal teams, monitor developments at the city, and keep CCTL apprised of any developments.

2.2 GTAA Scooper Initiative

Toby Lennox noted that charges continue to grow against the scoopers in court. However, rather than relying on the court system, Michael Sinclair's group proposed that GTAA be more pro-active in dealing with this issue. Micheal Sinclair noted that the scooper problem is a first point of contact issue. People wait in the arrivals areas and not knowing the process, much like other big cities, passengers willingly go along with these individuals. We are proposing two initiatives to intercept passengers before they are approached by scoopers.

Michael Sinclair mentioned that the GTAA would like to establish another scooper initiative to intercept the scoopers in the terminals. The GTAA has established some calculations on how much revenue is being lost every year, and what it would cost our industry to run a trial program.

The GTAA are proposing two initiatives, in one the Commissionaires will staff a booth in the arrival halls at both terminals as they exit the baggage halls before they enter the public areas. In the second initiative, Peel Regional Police will have a more visible presence in the arrival areas of each terminal. For this trial period we are recommending that we trial each initiative for one month, and evaluate the two methods. The GTAA would require the industry to fund both trials. The attached sheet provides fee cost breakdown for each.

Toby Lennox noted that millions of dollars in revenue is lost annually to the taxicab and limousine industry by the Scoopers, and the returns that could be generated by these initiatives could be quite substantial.

After considerable discussion, followed by an adhoc meeting on April 15, 2008 the CCTL members agreed that it would be beneficial to proceed with trials, and they would cover the necessary costs.

2.3 Peak Period Vehicles - Update

Item	Details
	<p>Michael Sinclair gave a presentation on Peak Period program.</p>
2.4	Taxi/Limo – Driver of Recognition
	<p>Toby Lennox mentioned that we have received two possible submissions, the first a letter from Mississauga about a taxi driver and the second a compliment card for a limo driver. Toby inquired if any of the CCTL members had any additional names to put forward, and if not we will recognize these two. No other members names have been brought forward.</p> <p>Mr. Lennox indicated that the GTAA (Pearson Today) is going to be doing an article on the industry and the GTAA will profile drivers as well as highlight some interesting facts, example how much mileage is put on vehicles and other interesting information.</p> <p>A recommendation was made to establish a newsletter for the Drivers.</p>
3.	Members Roundtable
	<p>Sami Khairallah noted that the Sheraton Gateway Hotel cookie situation is still occurring. Toby Lennox responded that the GTAA will investigate this matter once again.</p> <p>Lakhwinder Singh indicated that he had difficulty parking the in pre-arranged area. Michael Sinclair responded that he would look into this situation.</p>
4.	Correspondence
	<p>An article from Taxi news is attached to the agenda that addresses the issue of airport cabs and limos winning temporary injunction over the city.</p>
5.	Adjournment
	<p>The meeting was adjourned.</p> <p>The next CCTL Committee Meeting will be held on Tuesday May 20, 2008 at 11:00 a.m. at the GTAA Administration Building, 3111 Convair Drive, Pearson Rooms A & B</p>

Minutes prepared by Kim Stefanazzi, (416) 776-3941, kim.stefanazzi@gtaa.com Any errors or omissions in these minutes should be forwarded to the author immediately